



## **A HISTORICAL OVERVIEW OF VIKOR MODEL (VISE KRITERIJUMSKA OPTIMIZACIJA I KOMPROMISNO RESENJE)**

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### **Abstract:**

This paper enumerates the development and modifications of VIKOR (Vise Kriterijumska Optimizacija I Kompromisno Resenje) Model in different fields. We primarily focus on the growth and advancements of VIKOR model throughout the past four decades starting from 1973. VIKOR model has been frequently applied in multi criteria decision making problems. Further, we discuss the various recent progressions of VIKOR especially with reference to fuzzy set theory.

**Key Words:** VIKOR, Fuzzy Set, MCDM & Compromise Solution

### **1. Introduction:**

Decision making is an important daily task widely experienced by humans. Decision making is a function which plays a crucial role in determining, managing, administering, settling, resolving or dissolving the conflict of trade-offs. Decision making is a process, which involves different stages. They are stating the problem, establishing the goals, identifying the alternatives, recognizing the criteria associated with the alternatives and categorizing the weights of each criterion. The process involved are choosing an appropriate decision making tools; evaluating the priorities over the alternatives along with the defined criteria; validating the obtained solution against the problem statement and implementing strategy. Decision makers are accountable for making important decisions. The decisionmaking process is simple when a firm or planning commission has a single option to choose. When there are many options the conflict will arise while choosing good and reliable option considering all alternatives with its associated criterias'. Sometimes conflict may occur due to evaluating multiple criterias' in order to arrive at a compromise and more ideal solution. To overcome these issues various decision making methods have been developed and applied successfully in numerous real life instances.

**Multi-Criteria Decision Making (MCDM):** Multi-Criteria Decision Making (MCDM) is a decision making method in which the decision predominantly lies in choosing an alternative with optimum objective value, based on the evaluation of multiple criterion associated with each alternative.

**Multi-Attribute Decision Analysis (MADA):** Multi-Attribute Decision Analysis (MADA) is a decision making method which is very similar to MCDM, but the difference lies in referring "criterion" as "attribute".

**Multi-Objective Decision Making/Analysis (MODM/MODA):** Multi-Objective Decision Making is a decision making method which include choosing an alternative by evaluating its associated different criteria by focusing into more than one objective.

**Multi-Attribute Utility Theory (MAUT):** Multi-Attribute Utility Theory is a decision making method in which a decision maker has to decide between multiple alternatives (options) based on the different attributes (criteria) in which the whole system is found to be under uncertainty such as incomplete information. The merit of using MAUT is that it can process the information which is incomplete and uncertain directly into its decision support model.

**Multi-Attribute Value Theory (MAVT):** Multi-Attribute Value Theory is a decision making method which addresses the problem of selecting an alternative from a finite and discrete set of alternatives that have to be assessed on the basis of conflicting objectives. MAUT is considered to be the strong form of decision making than MAVT.

**Decision Making Tools:** Decision making tools such as Analytic Hierarchy Process (AHP), Analytic Network Process (ANP), Technique for the Order of prioritization by Similarity to Ideal Solution (TOPSIS), Outranking methods like ELECTRE and PROMETHEE, Grey Relational Analysis, Evidential Reasoning Approach, VIKOR and Fuzzy VIKOR are some of the successful techniques which have received a good attention by experts in solving complex systems.

**2. Basic Definitions and Preliminaries:**

**Definition: Fuzzy Set** [88] Let E be the universal set, let x be an element of E then the fuzzy subset  $\underline{A}$  of E is a set of ordered pairs.  $\underline{A} = \{(x | \mu_{\underline{A}}(x))\}$ , for all  $x \in E$

Where,

- (i)  $\mu_{\underline{A}}(x)$  is the grade (or) degree of membership of x in  $\underline{A}$ .
- (ii)  $\mu_{\underline{A}}(x)$  takes the value from the membership set  $M = [0,1]$  and
- (iii)  $\mu_{\underline{A}}(x)$  is the membership function or characteristic function.

**Definition: Zadeh’s Extension Principle** [89-91] Let f be a function such that  $f : X \rightarrow Y$  and let  $\underline{A}$  be a fuzzy subset of X defined by,  $\underline{A} = \frac{\mu_{\underline{A}}(x_1)}{x_1} + \frac{\mu_{\underline{A}}(x_2)}{x_2} + \frac{\mu_{\underline{A}}(x_3)}{x_3} + \dots + \frac{\mu_{\underline{A}}(x_n)}{x_n}$

Zadeh’s extension of f states that the image of fuzzy set  $\underline{A}$  under the mapping f(.) can be expressed as a fuzzy set  $\underline{B}$  such as,  $\underline{B} = \frac{\mu_{\underline{A}}(x_1)}{y_1} + \frac{\mu_{\underline{A}}(x_2)}{y_2} + \frac{\mu_{\underline{A}}(x_3)}{y_3} + \dots + \frac{\mu_{\underline{A}}(x_n)}{y_n}$  Where  $y_i = f(x_i)$ .

**Definition: Interval Valued Fuzzy Sets** [3] An interval valued fuzzy set  $\underline{A}$  (over a basic set E) is given by a function  $M_{\underline{A}}(x)$  where  $M_{\underline{A}} : E \rightarrow [0,1]$ , the set of all subintervals of the unit interval, i.e. for every  $x \in E, M_{\underline{A}}(x)$  is an interval within [0, 1].

**Definition: Intuitionistic Fuzzy Set** [2] Let X is a nonempty set. An intuitionistic fuzzy set  $\underline{A}$  in X is an object having the form  $\underline{A} = \left\{ \left\langle x, \mu_{\underline{A}}(x), \gamma_{\underline{A}}(x) \right\rangle : x \in X \right\}$  with  $\mu_{\underline{A}}(x) : X \rightarrow [0,1]$  and  $\gamma_{\underline{A}}(x) : X \rightarrow [0,1]$ , where,

- (i)  $\mu_{\underline{A}}(x)$  represents the degree of membership
- (ii)  $\gamma_{\underline{A}}(x)$  represents the degree of non-membership of the element  $x \in X$  to the set  $\underline{A}$  where  $\underline{A} \subseteq X$ , and for every element  $x \in X, 0 \leq \mu_{\underline{A}}(x) + \gamma_{\underline{A}}(x) \leq 1$ .

**Definition: Intuitionistic Fuzzy Index** [2] The intuitionistic fuzzy index or hesitation margin of x in  $\underline{A}$  is defined by the formula,  $\pi_{\underline{A}}(x) = 1 - \mu_{\underline{A}}(x) - \gamma_{\underline{A}}(x)$  Where,

- (i)  $\pi_{\underline{A}}(x)$  represents the degree of indeterminacy of  $x \in X$  to the IFS  $\underline{A}$
- (ii)  $\mu_{\underline{A}}(x)$  represents the degree of membership of  $x \in X$  to the IFS  $\underline{A}$
- (iii)  $\gamma_{\underline{A}}(x)$  represents the degree of non-membership of  $x \in X$  to the IFS  $\underline{A}$

With  $\pi_{\underline{A}}(x) : X \rightarrow [0,1]$  and  $0 \leq \pi_{\underline{A}}(x) \leq 1$  for every  $x \in X$ .

**Note:**  $\pi_{\underline{A}}(x)$  expresses the lack of knowledge of whether x belongs to IFS  $\underline{A}$  or not.

**Definition: Interval Valued Intuitionistic Fuzzy Sets** [3] The map f assigns to every IVFS  $\underline{A}$  an IFS  $\underline{B} = f(\underline{A})$  given by  $\mu_{\underline{B}}(x) = \inf M_{\underline{A}}(x), \gamma_{\underline{B}}(x) = \sup M_{\underline{A}}(x)$

The map g assigns to every IFB  $\underline{B}$  an IVFS  $M_{\underline{A}}(x) = [\mu_{\underline{B}}(x), 1 - \gamma_{\underline{B}}(x)]$

**The basic theory of IVIFS** [3] Let a set E be fixed. An interval valued intuitionistic fuzzy sets (IVIFS)  $\underline{A}$  over E is an object having the form  $\underline{A} = \left\{ \left\langle x, M_{\underline{A}}(x), N_{\underline{A}}(x) \right\rangle : x \in E \right\}$

Where  $M_{\underline{A}}(x) \in [0,1]$  and  $N_{\underline{A}}(x) \in [0,1]$  are intervals and for every  $x \in E, \sup M_{\underline{A}}(x) + \sup N_{\underline{A}}(x) \leq 1$

**Definition: Fuzzy Number** [23, 29] A Fuzzy number  $\underline{A}$  is a fuzzy set on the real line, must satisfy the following conditions.

- (i)  $\mu_{\underline{A}}(x_0)$  is piecewise continuous.
- (ii) There exists atleast one  $x_0 \in R$  with  $\mu_{\underline{A}}(x_0) = 1$ .
- (iii)  $\underline{A}$  must be normal and convex.

**Definition: Triangular Fuzzy Number** [23, 29, 64-65] A Triangular Fuzzy Number  $\underline{A}$  is a fuzzy subset of real line, whose membership function  $\mu_{\underline{A}}$  satisfies the following conditions:

- (i)  $\mu_{\underline{A}}(x)$  is a continuous mapping from  $R$  to the closed interval  $[0,1]$ .
- (ii)  $\mu_{\underline{A}}(x) = 0$ , where  $-\infty < x \leq a_1$ .
- (iii)  $\mu_{\underline{A}}(x)$  is strictly increasing with constant rate on  $a_1 \leq x \leq b_1$ .
- (iv)  $\mu_{\underline{A}}(x) = 1$ , where  $x = b_1$ .
- (v)  $\mu_{\underline{A}}(x)$  is strictly decreasing with constant rate on  $b_1 \leq x \leq c_1$ .
- (vi)  $\mu_{\underline{A}}(x) = 0$ , where  $c_1 \leq x \leq \infty$ .

Triangular Fuzzy Number is defined as  $\underline{A} = (a_1, b_1, c_1)$ , where all  $a_1, b_1, c_1$  are real numbers and its membership function is given below.

$$\mu_{\underline{A}}(x) = \begin{cases} 0 & \text{for } x < a_1 \\ \frac{(x - a_1)}{(b_1 - a_1)} & \text{for } a_1 \leq x \leq b_1 \\ \frac{(c_1 - x)}{(c_1 - b_1)} & \text{for } b_1 \leq x \leq c_1 \\ 0 & \text{for } x > c_1 \end{cases}$$

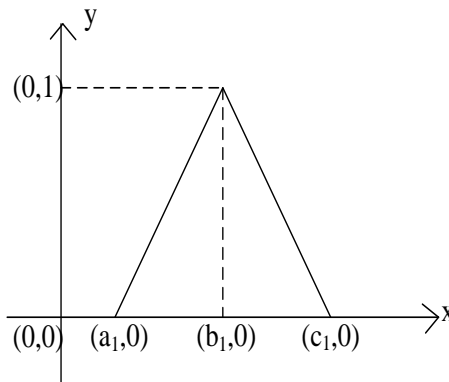


Figure 1: Triangular fuzzy number

**Definition: Trapezoidal Fuzzy Number** [29, 64-65] A Trapezoidal Fuzzy Number  $\underline{A}$  is a fuzzy subset of real line, whose membership function  $\mu_{\underline{A}}$  satisfies the following conditions:

- (i)  $\mu_{\underline{A}}(x)$  is a continuous mapping from  $R$  to the closed interval  $[0,1]$ .
- (ii)  $\mu_{\underline{A}}(x) = 0$ , where  $-\infty < x \leq a_1$ .
- (iii)  $\mu_{\underline{A}}(x)$  is strictly increasing with constant rate on  $a_1 \leq x \leq b_1$ .
- (iv)  $\mu_{\underline{A}}(x) = 1$ , where  $b_1 \leq x \leq c_1$ .
- (v)  $\mu_{\underline{A}}(x)$  is strictly decreasing with constant rate on  $c_1 \leq x \leq d_1$ .
- (vi)  $\mu_{\underline{A}}(x) = 0$ , where  $d_1 \leq x \leq \infty$ .

A fuzzy set  $\underline{A} = \{a, b, c, d\}$  is said to trapezoidal fuzzy number if its membership function is given by where  $a \leq b \leq c \leq d$

$$\mu_A(x) = \begin{cases} 0 & \text{for } x < a_1 \\ \frac{(x-a_1)}{(b_1-a_1)} & \text{for } a_1 \leq x \leq b_1 \\ 1 & \text{for } b_1 \leq x \leq c_1 \\ \frac{(d_1-x)}{(d_1-c_1)} & \text{for } c_1 \leq x \leq d_1 \\ 0 & \text{for } x > d_1 \end{cases}$$

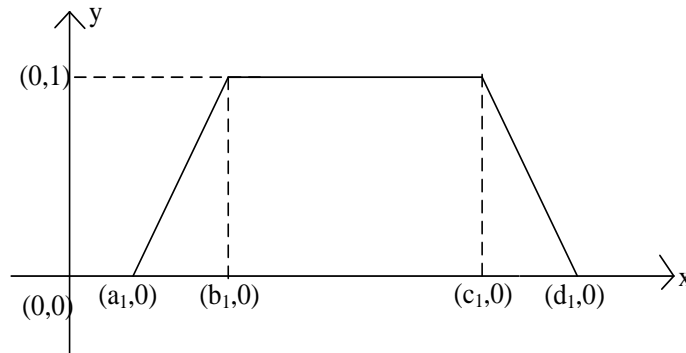


Figure 2: Trapezoidal fuzzy number

**Definition: Hesitant Fuzzy Set** [82] Let X be a fixed set, a hesitant fuzzy set (HFS) on X is in terms of a function that when applied to X returns a subset of [0,1]. Mathematical representation of Hesitant fuzzy set:

$\underline{A} = \{ \langle x, h_A(x) \rangle \mid x \in X \}$  Where  $h_A(x)$  is a set of some values in [0, 1], denoting the possible membership degrees of the element  $x \in X$  to the set  $\underline{A}$ .

### 3. Use of Formal Mathematical Concepts in Decision Making (5<sup>th</sup> Century – 19<sup>th</sup> Century):

In Athens, Greece, during fifth century, decision making was done in two steps. First there would be a public oration; then people supporting the decision would raise their hands. Someone would count the number of hands gone up. Majority was decided in that manner. Further starting from 17<sup>th</sup> century in Economics [39], Commerce [39] and in other scientific fields [39], various philosophers [39], political leaders [39], business tycoons [39], mathematicians [39], had introduced many decision models and decision theories [39] in order to assist the standard of living and meet the problematic situations that happened in and around the situations.

**Concepts from 17<sup>th</sup> Century:** In 17<sup>th</sup> century, Benjamin Franklin introduced paper system for deciding his opinion on an important issue. Marquis de Condorcet in the year 1773 devised the three stages for decision making [39], which are:

Stage-1: The first stage of the decision theory is to discuss the principles that will serve as basis for decision in a general issue. Various aspects and effects of issues are examined.

Stage-2: The opinions collected from the stage 1 are combined and the importance of each alternative becomes clearer.

Stage-3: The tangible option is made from the set of alternatives.

**Concepts from 19<sup>th</sup> Century:** Francis Edgeworth [39] of mid 19<sup>th</sup> century was referred to be one of the significant developers of neoclassical economics. He was the first person to adopt certain mathematical concepts in decision making. Vilfredo Pareto [39] of late 19<sup>th</sup> century was the first to mathematically study the aggregation of conflicting criteria. He introduced the concept of efficiency (Pareto-optimality) which is a prominent concept in modern MCDM theory. Earlier foundations in VIKOR model was based on the Pareto-optimality condition.

**Pareto Optimality and Ophelimity (Mid 20<sup>th</sup> Century) [47]:** The concept of Pareto optimality evolved in the economic equilibrium and welfare theories, which is based on the economic satisfaction. <sup>Le</sup> Din and <sup>Luc</sup> The Luc and others [47] discussed the concept of the theory of Pareto optimality. Kuhn and Tucker [41] in the year 1951 established the necessary and sufficient conditions for optimality. Koopmans [40] introduced the concept of Pareto optimality in the field of operations research. Lotfi Zadeh in the year 1963 [92] discussed the optimality and non-scalar-valued performance criteria. The earlier work of Klingner in the year 1958 [38] attributed the vector-valued performance criteria. Additional developments in the field of optimality are made by the economists Da Cunha-Polak [39], Geoffrion [39], J. M. Browein [13], D. Zhuang [14] in the middle of the 20<sup>th</sup> century.

**Group Rationality or Pareto Optimality or Pareto Efficiency [47]:** Group rationality is the general allocation of cost ought to be given to the players which must be equal to the total cost of the game.

$$\sum_{i \in N} y_i = c(N)$$

Where  $y_i$  is the cost allocated to player  $i$  and  $c(N)$  is the total cost of the game.

**Individual rationality [47]:** Players act efficiently when they form a coalition. There must be an acceptable distribution of the payoff. Distribution where a player receives less than what he/she could obtain on his/her own, without cooperating with anyone else is unacceptable. This condition is known as individual rationality. Individual rationality is the term which refers to the cost allocated to each player and the cost should not exceed the amount a player would have to pay if he acted without the others.

$$y_i \geq c(\{i\}), \forall i \in N$$

Where  $y_i$  is the cost allocated to player  $i$  and  $c(\{i\})$  is the cost of the player if he acted without others.

#### **4. Political and Economic Decisions (Early 20<sup>th</sup> Century)**

In 1910, John Dewey developed the theory of decision making in five consecutive stages [39]. Later, Herbert Simon in the year 1960 modified the context of stages which was explained by Dewey according to the organizational set up. Frank. P. Ramsey introduced expected utility model and laid the foundations for MCDM methods. In the early 19<sup>th</sup> century, the decision makers developed successful theoretical decision making concepts to predict the social choice of an individual and of a group. Political decisions and Economic decisions [1] flourished in the early 19<sup>th</sup> century to mid 19<sup>th</sup> century with the theoretical concepts introduced by the researchers Jeremy Bentham, N. Kaldor, J. R. Hicks, L. Robbins, Kenneth J. Arrow, von Neumann, C. West Churchman, Russell. L. Ackoff and others. Jeremy Bentham presented the theory of interpersonal comparisons of utility and his work was argued by Economists N. Kaldor [1], J. R. Hicks [1] and L. Robbins [1]. Kenneth J. Arrow [1] initiated the work on social choices in the year 1948 and established various aspects and developments in political and economic decisions in the book of "*Social Choice and Individual Values*". Von Neumann and Morgenstern [1] introduced the concept of measurable utility and argued that without measurable utility, interpersonal comparisons of utility has no meaning. In early 1950s, it was noted that the existing decision making methods were technically insufficient in processing conflicting and contradictory information. In 1952, Richard Bellman [10-11] stated the theory of dynamic programming in order to study the multistage process. Further he developed and described the dynamic programming with the help of an application [9, 12]. Two of his articles published in the year 1954 titled Decision-Making in the face of Uncertainty - I [7] and II [8] revealed the problem of simple multi-stage decision making process. Those papers showed that an approximate solution of plausible and intuitive sort could be obtained under certain reasonable assumptions. Also in the subsequent work, he considered a more difficult class of problems, involving conflict between two groups. He noticed that, when two groups are in direct conflict, zero-sum games will be the right choice for making a decision. But when two groups are partly opposed, then non-zero sum games are the wise way to formulate and solve the system. Richard Bellman along with Lotfi A. Zadeh [6] in the year 1970 focused on the decision making in a fuzzy environment. They proposed a theory using Max-min composition rule to solve the multi-stage system where the system is bound to have uncertain conditions and incomplete information.

**Compromise Programming (1970s – 1990s):** The idea of compromise solution was introduced in MCDM by P.L. Yu [85-86] and by Milan Zeleny [95-99] in 1973. The objective is to produce a solution that is closest to the 'ideal' solution which is measured in terms of comparing distances of various points to a reference point.

**Vise Kriterijumska Optimizacija I Kompromisno Resenje (VIKOR) (1990s – 2000s):** The literal meaning of Vise Kriterijumska Optimizacija I Kompromisno Resenje is Multi-criteria Optimization and Compromise Solution. In 1979, S. Opricovic [24] developed the basic idea of VIKOR in his Ph.D. dissertation. Earlier P.L. Yu developed compromise solution in battling with conflict criteria. Later in 1980, Lucien Duckstein presented an application with the basic ideas of VIKOR in his article, 'Multi objective Optimization in River Basin Development' [24]. The name VIKOR appeared for the first time in 1990 in the article titled 'Program skipaket VIKOR zavisekriterijumskokompromisnorangiranje' by S. Opricovic [57-61] as a compromising application technique to implement within MCDM. In 1994, The VIKOR algorithm determines the weight stability intervals for the obtained compromise solution with the input weights, given by the experts. In 1998, S. Opricovic introduced the Multicriteria index based on the particular measure of 'closeness' to the 'ideal' solution. Compromise programming was applied to the water resources system in the central Tisza river basin. The measure  $L_{pj}$  was introduced by Duckstein and Opricovic in the year 1980 [24] to represent the distance of the alternative  $A_j$  from the best ideal solution. Basically it is a relative measure. The multi-criteria measure for compromise ranking is developed from the  $L_p$  - metric. It was

used as an aggregating function which is the measure of closeness in a compromised programming method (Yu, 1973; Zeleny, 1982) [86, 95-99].

$$DM = \begin{matrix} & C_1 & C_2 & C_3 & \cdots & C_n \\ A_1 & \left( \begin{matrix} f_{11} & f_{12} & f_{13} & \cdots & f_{1n} \end{matrix} \right) \\ A_2 & \left( \begin{matrix} f_{21} & f_{22} & f_{23} & \cdots & f_{2n} \end{matrix} \right) \\ A_3 & \left( \begin{matrix} f_{31} & f_{32} & f_{33} & \cdots & f_{3n} \end{matrix} \right) \\ \vdots & \left( \begin{matrix} \vdots & \vdots & \vdots & \ddots & \vdots \end{matrix} \right) \\ A_m & \left( \begin{matrix} f_{m1} & f_{m2} & f_{m3} & \cdots & f_{mn} \end{matrix} \right) \end{matrix}$$

The compromise programming method was developed to perform multi-criteria optimization and by reducing the set of noninferior (Pareto optimal) solutions.

**Comparative Analysis of VIKOR and TOPSIS:** In 2004, Serafim Opricovic and Gwo-Hshiung Tzeng [59] compared the compromise solution obtained from VIKOR and TOPSIS techniques with a numerical illustration. Further they combined traditional VIKOR method with 2-tuple linguistic method in the year 2013 [50]. Y. Ju and A. Wang [84] extended VIKOR method for multi-criteria group decision making problem with linguistic information. They proposed a new method by determining the criteria weights through transforming linguistic weights into trapezoidal fuzzy numbers and then defuzzifying the trapezoidal fuzzy numbers to crisp numbers.

**Comparative Analysis of Extended VIKOR with Outranking Methods:** Serafim Opricovic and Gwo-Hshiung Tzeng in the year 2007 [60] extended the VIKOR method with a stability analysis and compared the obtained results with the other existing methods like TOPSIS, PROMETHEE and ELECTRE.

**VIKOR with Interval Numbers:** The interval numbers are the simplest form of representing incomplete information by considering the value of the parameter (criteria) within the interval. In 2009 Sayadi, et al., [75] extended VIKOR method for decision making problem with interval numbers by adapting the entries of decision matrix by interval number which is given in the below decision making matrix.

$$DM = \begin{matrix} & C_1 & C_2 & C_3 & \cdots & C_n \\ A_1 & \left( \begin{matrix} [f_{11}^L, f_{11}^U] & [f_{12}^L, f_{12}^U] & [f_{13}^L, f_{13}^U] & \cdots & [f_{1n}^L, f_{1n}^U] \end{matrix} \right) \\ A_2 & \left( \begin{matrix} [f_{21}^L, f_{21}^U] & [f_{22}^L, f_{22}^U] & [f_{23}^L, f_{23}^U] & \cdots & [f_{2n}^L, f_{2n}^U] \end{matrix} \right) \\ A_3 & \left( \begin{matrix} [f_{31}^L, f_{31}^U] & [f_{32}^L, f_{32}^U] & [f_{33}^L, f_{33}^U] & \cdots & [f_{3n}^L, f_{3n}^U] \end{matrix} \right) \\ \vdots & \left( \begin{matrix} \vdots & \vdots & \vdots & \ddots & \vdots \end{matrix} \right) \\ A_m & \left( \begin{matrix} [f_{m1}^L, f_{m1}^U] & [f_{m2}^L, f_{m2}^U] & [f_{m3}^L, f_{m3}^U] & \cdots & [f_{mn}^L, f_{mn}^U] \end{matrix} \right) \end{matrix}$$

**VIKOR with Interval-Valued Fuzzy Sets:** In order to describe the subjective opinion in a more accurate way, the interval-valued fuzzy set had been used as a natural extension of fuzzy sets [89-91]. Behnam Vahdani and others [83] extended the VIKOR method based on interval-valued fuzzy sets in the year 2010 to represent the expert opinion in a more accurate way by describing the performance rating value in interval-valued fuzzy sets. Behnam Vahdani et al., [83] developed decision matrix (DM) with the interval valued fuzzy set entries based on the performance rating value of each alternative over the criteria.

$$DM = \begin{matrix} & C_1 & C_2 & \cdots & C_n \\ A_1 & \left( \begin{matrix} [(x_{11}^{(1)}, x_{11}^{(1)'}); x_{11}^{(2)}; (x_{11}^{(3)}, x_{11}^{(3)'})] & [(x_{12}^{(1)}, x_{12}^{(1)'}); x_{12}^{(2)}; (x_{12}^{(3)}, x_{12}^{(3)'})] & \cdots & [(x_{1n}^{(1)}, x_{1n}^{(1)'}); x_{1n}^{(2)}; (x_{1n}^{(3)}, x_{1n}^{(3)'})] \end{matrix} \right) \\ A_2 & \left( \begin{matrix} [(x_{21}^{(1)}, x_{21}^{(1)'}); x_{21}^{(2)}; (x_{21}^{(3)}, x_{21}^{(3)'})] & [(x_{22}^{(1)}, x_{22}^{(1)'}); x_{22}^{(2)}; (x_{22}^{(3)}, x_{22}^{(3)'})] & \cdots & [(x_{2n}^{(1)}, x_{2n}^{(1)'}); x_{2n}^{(2)}; (x_{2n}^{(3)}, x_{2n}^{(3)'})] \end{matrix} \right) \\ \vdots & \left( \begin{matrix} \vdots & \vdots & \ddots & \vdots \end{matrix} \right) \\ A_m & \left( \begin{matrix} [(x_{m1}^{(1)}, x_{m1}^{(1)'}); x_{m1}^{(2)}; (x_{m1}^{(3)}, x_{m1}^{(3)'})] & [(x_{m2}^{(1)}, x_{m2}^{(1)'}); x_{m2}^{(2)}; (x_{m2}^{(3)}, x_{m2}^{(3)'})] & \cdots & [(x_{mn}^{(1)}, x_{mn}^{(1)'}); x_{mn}^{(2)}; (x_{mn}^{(3)}, x_{mn}^{(3)'})] \end{matrix} \right) \end{matrix}$$



Where  $[(x_{11}^{(1)}, x_{11}^{(1')}); x_{11}^{(2)}; (x_{11}^{(3)}, x_{11}^{(3')})]$  represent the performance rating of alternative  $A_1$  over the criteria  $C_1$ , which has the form of triangular fuzzy number  $[l_{11}, m_{11}, n_{11}]$  with the use of interval value numbers  $(x_{11}^{(1)}, x_{11}^{(1')})$  and  $(x_{11}^{(3)}, x_{11}^{(3')})$  in the left ( $l_{11}$ ) and right ( $n_{11}$ ) values, which determines the lower and upper bound of the numerical rating shows more accuracy when compared to the ordinary fuzzy set.

**Modified VIKOR Method:** Chia-Ling Chang [16] proposed a modified VIKOR method in order to reduce the numerical difficulty that emerged through the traditional VIKOR in processing a performance rating of an alternative over various parameters in the year 2010. Further, Chia-Ling Chang experimentally verified the usefulness of modified VIKOR by producing the compromise solution with high acceptance [17] which is closest to the optimal solution. Whereas the traditional VIKOR method sometimes failed to produce a VIKOR index  $Q_j$ . In an additional work of Chia-Ling Chang and Chung-Hsin Hsu [17] in the year 2011, classification of land subdivisions according to the watershed vulnerability had been made with the help of modified VIKOR method. Also they applied VIKOR method for prioritizing land-use restraint strategies in the Tseng-Wen reservoir watershed in the year 2009 [18].

**VIKOR with Interval-Valued Intuitionistic Fuzzy Sets:** Jin Han Park et, al., in the year 2011 [62] proposed an extension of VIKOR based on interval-valued intuitionistic fuzzy set in which all the performance rating entries in the decision matrix (DM) are characterized by interval-valued intuitionistic fuzzy sets. The decision matrix (DM) proposed by Jin Han Park et, al., is described as follows:

$$DM = \begin{matrix} & C_1 & C_2 & \dots & C_n \\ \begin{matrix} A_1 \\ A_2 \\ A_3 \\ \vdots \\ A_m \end{matrix} & \left[ \begin{matrix} [(a_{11}^{(k)}, b_{11}^{(k)}) (c_{11}^{(k)}, d_{11}^{(k)})] & [(a_{12}^{(k)}, b_{12}^{(k)}) (c_{12}^{(k)}, d_{12}^{(k)})] & \dots & [(a_{1n}^{(k)}, b_{1n}^{(k)}) (c_{1n}^{(k)}, d_{1n}^{(k)})] \\ [(a_{21}^{(k)}, b_{21}^{(k)}) (c_{21}^{(k)}, d_{21}^{(k)})] & [(a_{22}^{(k)}, b_{22}^{(k)}) (c_{22}^{(k)}, d_{22}^{(k)})] & \dots & [(a_{2n}^{(k)}, b_{2n}^{(k)}) (c_{2n}^{(k)}, d_{2n}^{(k)})] \\ \vdots & \vdots & \ddots & \vdots \\ [(a_{m1}^{(k)}, b_{m1}^{(k)}) (c_{m1}^{(k)}, d_{m1}^{(k)})] & [(a_{m2}^{(k)}, b_{m2}^{(k)}) (c_{m2}^{(k)}, d_{m2}^{(k)})] & \dots & [(a_{mn}^{(k)}, b_{mn}^{(k)}) (c_{mn}^{(k)}, d_{mn}^{(k)})] \end{matrix} \right. \end{matrix}$$

Where,  $[(a_{11}^{(k)}, b_{11}^{(k)}) (c_{11}^{(k)}, d_{11}^{(k)})]$  represents the interval-valued intuitionistic fuzzy set with  $(a_{11}^{(k)}, b_{11}^{(k)})$  which indicates the degree that the alternative  $A_1$  satisfy the criteria  $C_1$ .  $(c_{11}^{(k)}, d_{11}^{(k)})$  indicates the degree of not satisfying of the alternative  $A_1$  over the criteria  $C_1$ .

**VIKOR with Dynamic Intuitionistic Fuzzy Sets:** In 2011 Jin Han Park and others [62] extended the VIKOR method to dynamic intuitionistic fuzzy sets and presented two aggregation operators called dynamic intuitionistic fuzzy weighted geometric operator and uncertain dynamic intuitionistic fuzzy weighted geometric operator.

**Fuzzy VIKOR with Fuzzy Number:** Amir Sanayei [74] and others in the year 2010 used linguistic values to assess the ratings and weights of the various factors associated with the decision making problem. Also he employed trapezoidal fuzzy number and triangular fuzzy number to express the linguistic ratings of each parameter in the decision making problem. In 2011, S. Opricovic [57], faculty of civil engineering illustrated an application of fuzzy VIKOR method to water resources planning, where he used entries of decision matrix (DM) as the triangular fuzzy number to handle the incomplete information.

$$DM = \begin{matrix} & C_1 & C_2 & C_3 & \dots & C_n \\ \begin{matrix} A_1 \\ A_2 \\ A_3 \\ \vdots \\ A_m \end{matrix} & \left( \begin{matrix} (l_{11}, m_{11}, r_{11}) & (l_{12}, m_{12}, r_{12}) & (l_{13}, m_{13}, r_{13}) & \dots & (l_{1n}, m_{1n}, r_{1n}) \\ (l_{21}, m_{21}, r_{21}) & (l_{22}, m_{22}, r_{22}) & (l_{23}, m_{23}, r_{23}) & \dots & (l_{2n}, m_{2n}, r_{2n}) \\ (l_{31}, m_{31}, r_{31}) & (l_{32}, m_{32}, r_{32}) & (l_{33}, m_{33}, r_{33}) & \dots & (l_{3n}, m_{3n}, r_{3n}) \\ \vdots & \vdots & \vdots & \ddots & \vdots \\ (l_{m1}, m_{m1}, r_{m1}) & (l_{m2}, m_{m2}, r_{m2}) & (l_{m3}, m_{m3}, r_{m3}) & \dots & (l_{mn}, m_{mn}, r_{mn}) \end{matrix} \right) \end{matrix}$$

Ali Shemshadi et, al., [76] in the year 2011 developed an application for supplier selection based on the subjective opinion obtained by the decision makers' and the opinions are processed by converting them into a trapezoidal fuzzy number.

$$DM = \begin{matrix} & C_1 & C_2 & C_3 & \dots & C_n \\ \begin{matrix} A_1 \\ A_2 \\ A_3 \\ \vdots \\ A_m \end{matrix} & \left( \begin{matrix} (a_{11}, b_{11}, c_{11}, d_{11}) & (a_{12}, b_{12}, c_{12}, d_{12}) & (a_{13}, b_{13}, c_{13}, d_{13}) & \dots & (a_{1n}, b_{1n}, c_{1n}, d_{1n}) \\ (a_{21}, b_{21}, c_{21}, d_{21}) & (a_{22}, b_{22}, c_{22}, d_{22}) & (a_{23}, b_{23}, c_{23}, d_{23}) & \dots & (a_{2n}, b_{2n}, c_{2n}, d_{2n}) \\ (a_{31}, b_{31}, c_{31}, d_{31}) & (a_{32}, b_{32}, c_{32}, d_{32}) & (a_{33}, b_{33}, c_{33}, d_{33}) & \dots & (a_{3n}, b_{3n}, c_{3n}, d_{3n}) \\ \vdots & \vdots & \vdots & \ddots & \vdots \\ (a_{m1}, b_{m1}, c_{m1}, d_{m1}) & (a_{m2}, b_{m2}, c_{m2}, d_{m2}) & (a_{m3}, b_{m3}, c_{m3}, d_{m3}) & \dots & (a_{mn}, b_{mn}, c_{mn}, d_{mn}) \end{matrix} \right) \end{matrix}$$

In the above decision matrix all the entries are trapezoidal fuzzy number with  $A_i$  and  $C_i$  represents alternative and criteria respectively.

**Fuzzy VIKOR with AHP:** Tolga Kaya and Cengiz Kahraman [35] proposed an integrated VIKOR-AHP methodology to make a selection among the alternative forestation areas in Istanbul. The weights of the criteria associated with the alternative are calculated by fuzzy pair-wise comparison matrices of AHP. Forestry decision making is a multifaceted problem which involves a process of balancing diverse ecological, social, and economic aspects over space and time which are hard to quantify. The decision matrix (DM) adapted by them [35] involves entries comprising the opinion of N decision makers over each alternative which is represented with triangular fuzzy number.

$$DM = \begin{matrix} & C_1 & C_2 & C_3 & \dots & C_n \\ \begin{matrix} A_1 \\ A_2 \\ A_3 \\ \vdots \\ A_m \end{matrix} & \left( \begin{matrix} \underline{x}_{11} & \underline{x}_{12} & \underline{x}_{13} & \dots & \underline{x}_{1n} \\ \underline{x}_{21} & \underline{x}_{22} & \underline{x}_{23} & \dots & \underline{x}_{2n} \\ \underline{x}_{31} & \underline{x}_{32} & \underline{x}_{33} & \dots & \underline{x}_{3n} \\ \vdots & \vdots & \vdots & \ddots & \vdots \\ \underline{x}_{m1} & \underline{x}_{m2} & \underline{x}_{m2} & \dots & \underline{x}_{mn} \end{matrix} \right) \end{matrix}$$

Where,  $\underline{x}_{11} = \frac{1}{N} [\underline{x}_{11}^1 + \underline{x}_{11}^2 + \underline{x}_{11}^3 + \dots + \underline{x}_{11}^N]$  is the equation employed for finding the rating of the each alternative

with respect to the criteria associated with them and N represents the number of decision maker involved in providing the opinion over the alternatives. In the year 2011, J.R. San Cristobal [21] used VIKOR-AHP method in the selection of a renewable energy project corresponding to the Renewable Energy Plan launched by the Spanish Government in Spain. Also, Peyman Mohammady and Amin Amid [53] have presented a decision making tool in the same year, by integrating Fuzzy AHP with Fuzzy VIKOR for supplier selection in an Agile and Modular Virtual Enterprise.

**VIKOR with GRA Techniques:** Ming-Shin Kuo and Gin-Shuh Liang [42] in the year 2011 combined Grey Relational Analysis (GRA) with VIKOR method to deal with the evaluation of service quality of Northeast-Asian International Airports by performing customer surveys. Grey relational analysis can be used to show the correlation between the preferred factors and other compared factors (alternative) of a system. The decision matrix inputs were taken to be the linguistic values expressed in terms of triangular fuzzy numbers through the subjective opinion of the N decision makers as mentioned in the above section [42]. The decision matrix  $\underline{D}$  is given as follows;

$$\underline{D} = [r_{ij}]_{m \times n} \quad \text{With } r_{ij} = \left( \frac{l_{ij}}{r_j^*}, \frac{m_{ij}}{r_j^*}, \frac{r_{ij}}{r_j^*} \right); j \in B \text{ and } r_j^* = \max_i r_{ij} \text{ if } j \in B$$

$$r_{ij} = \left( \frac{l_j^-}{r_{ij}}, \frac{l_j^-}{m_{ij}}, \frac{l_j^-}{l_{ij}} \right); j \in C \text{ and } l_j^- = \min_i l_{ij} \text{ if } j \in C, \text{ where } B \text{ represents the Benefit Criteria and } C \text{ represents the}$$

Cost Criteria respectively. VIKOR with GRA technique assumes positive ideal and negative ideal solutions as preferred factors and each of the alternatives as compared factors to attain the weighted grey relation coefficient. The positive and negative ideal solution is given by  $A^* = [r_{01}^*, r_{02}^*, r_{03}^*, \dots, r_{0n}^*]$ ;  $A^- = [r_{01}^-, r_{02}^-, r_{03}^-, \dots, r_{0n}^-]$  where

$r_{0j}^* = \max_i (r_{ij})$ ;  $r_{0j}^- = \min_i (r_{ij})$  for all  $j=1,2,\dots,n$ . Then the weighted grey relation coefficient is given by the formula;



$$\gamma(r_{0j}^u, r_{ij}^u) = \frac{\min_i \min_j d_{ij}^{wu} + \xi \max_i \max_j d_{ij}^{wu}}{d_{ij}^u + \xi \max_i \max_j d_{ij}^u}$$

Where  $d_{ij}^{wu} = d(w_j r_{0j}^u, w_j r_{ij}^u)$ ;  $d_{ij}^u = d(r_{0j}^u, r_{ij}^u)$ ;  $u = *, -$  and  $\xi$  is the resolving coefficient  $\xi \in [0, 1]$ .

**VIKOR in Intuitionistic Fuzzy Environment:** VIKOR method with the extension of intuitionistic fuzzy environment was developed by Kavita Devi [22] in the year 2011. The entries in the decision matrix, i.e., the performance rating values of each alternative with respect to the criteria has been expressed by the triangular intuitionistic fuzzy sets and it is given by;

$$DM = \begin{matrix} & C_1 & C_2 & C_3 & \dots & C_n \\ \begin{matrix} A_1 \\ A_2 \\ A_3 \\ \vdots \\ A_m \end{matrix} & \left( \begin{array}{c} \left[ \left[ (l_{11}, m_{11}, r_{11}), \mu_A(x) \right]; \right. \\ \left. \left[ (l_{11}^1, m_{11}^1, r_{11}^1), \gamma_A(x) \right] \right] \\ \left[ \left[ (l_{21}, m_{21}, r_{21}), \mu_A(x) \right]; \right. \\ \left. \left[ (l_{21}^1, m_{21}^1, r_{21}^1), \gamma_A(x) \right] \right] \\ \left[ \left[ (l_{31}, m_{31}, r_{31}), \mu_A(x) \right]; \right. \\ \left. \left[ (l_{31}^1, m_{31}^1, r_{31}^1), \gamma_A(x) \right] \right] \\ \vdots \\ \left[ \left[ (l_{m1}, m_{m1}, r_{m1}), \mu_A(x) \right]; \right. \\ \left. \left[ (l_{m1}^1, m_{m1}^1, r_{m1}^1), \gamma_A(x) \right] \right] \end{array} \right) & \left( \begin{array}{c} \left[ \left[ (l_{12}, m_{12}, r_{12}), \mu_A(x) \right]; \right. \\ \left. \left[ (l_{12}^1, m_{12}^1, r_{12}^1), \gamma_A(x) \right] \right] \\ \left[ \left[ (l_{22}, m_{22}, r_{22}), \mu_A(x) \right]; \right. \\ \left. \left[ (l_{22}^1, m_{22}^1, r_{22}^1), \gamma_A(x) \right] \right] \\ \left[ \left[ (l_{32}, m_{32}, r_{32}), \mu_A(x) \right]; \right. \\ \left. \left[ (l_{32}^1, m_{32}^1, r_{32}^1), \gamma_A(x) \right] \right] \\ \vdots \\ \left[ \left[ (l_{m2}, m_{m2}, r_{m2}), \mu_A(x) \right]; \right. \\ \left. \left[ (l_{m2}^1, m_{m2}^1, r_{m2}^1), \gamma_A(x) \right] \right] \end{array} \right) & \left( \begin{array}{c} \left[ \left[ (l_{13}, m_{13}, r_{13}), \mu_A(x) \right]; \right. \\ \left. \left[ (l_{13}^1, m_{13}^1, r_{13}^1), \gamma_A(x) \right] \right] \\ \left[ \left[ (l_{23}, m_{23}, r_{23}), \mu_A(x) \right]; \right. \\ \left. \left[ (l_{23}^1, m_{23}^1, r_{23}^1), \gamma_A(x) \right] \right] \\ \left[ \left[ (l_{33}, m_{33}, r_{33}), \mu_A(x) \right]; \right. \\ \left. \left[ (l_{33}^1, m_{33}^1, r_{33}^1), \gamma_A(x) \right] \right] \\ \vdots \\ \left[ \left[ (l_{m3}, m_{m3}, r_{m3}), \mu_A(x) \right]; \right. \\ \left. \left[ (l_{m3}^1, m_{m3}^1, r_{m3}^1), \gamma_A(x) \right] \right] \end{array} \right) & \dots & \left( \begin{array}{c} \left[ \left[ (l_{1n}, m_{1n}, r_{1n}), \mu_A(x) \right]; \right. \\ \left. \left[ (l_{1n}^1, m_{1n}^1, r_{1n}^1), \gamma_A(x) \right] \right] \\ \left[ \left[ (l_{2n}, m_{2n}, r_{2n}), \mu_A(x) \right]; \right. \\ \left. \left[ (l_{2n}^1, m_{2n}^1, r_{2n}^1), \gamma_A(x) \right] \right] \\ \left[ \left[ (l_{3n}, m_{3n}, r_{3n}), \mu_A(x) \right]; \right. \\ \left. \left[ (l_{3n}^1, m_{3n}^1, r_{3n}^1), \gamma_A(x) \right] \right] \\ \vdots \\ \left[ \left[ (l_{mn}, m_{mn}, r_{mn}), \mu_A(x) \right]; \right. \\ \left. \left[ (l_{mn}^1, m_{mn}^1, r_{mn}^1), \gamma_A(x) \right] \right] \end{array} \right) \end{matrix}$$

Where,  $\left( \begin{array}{c} \left[ \left[ (l_{11}, m_{11}, r_{11}), \mu_A(x) \right]; \right. \\ \left. \left[ (l_{11}^1, m_{11}^1, r_{11}^1), \gamma_A(x) \right] \right] \end{array} \right)$  represents the performance rating of alternative  $A_1$  with the criteria  $C_1$ ,  $\mu_A(x)$

and  $\gamma_A(x)$  represents the triangular membership and non-membership values of the performance rating.

**Comprehensive VIKOR Method:** In the year 2011, Ali Jahanet, al., proposed a comprehensive version of VIKOR method [33] in order to avoid the numerical difficulties in choosing the performance rating between the alternatives with respect to the criterias' and also it covers all objectives in MCDM. Bahraminasab and Ali Jahan applied the comprehensive VIKOR method [4] for selecting the best femoral component material among the set of alternatives of total knee replacement in the year 2011.

**Dematel Based ANP (DANP) with VIKOR:** DEMATEL is the tool to validate the cause and effect relationship among variables/criteria in a system which has been widely applied in many situations such as marketing strategies, e-learning evaluation, control systems and safety problems. In 2012, Yung-Lan Wang and Gwo-Hshiung Tzeng combined DEMATEL technique with Analytic Network Process (ANP) and VIKOR method for clarifying the interrelated relationships of brand marketing and creating a brand value by evaluating the customer's satisfaction over the brand in Taiwan [84]. In addition to this, C - H. Hsu, Fu-Kwun Wang and Qwo-Hshiung Tzeng used DEMATEL based ANP-VIKOR model for the vendor selection problem in the year 2012. Later in the year 2013, Kao-Yi Shen, Min-Ren Yan and Gwo-Hshiung Tzeng applied VIKOR-DEMATEL based ANP (DANP) for glamor stock selection problem.

**VIKOR with Hesitant Fuzzy Sets:** Hesitancy fuzzy set (HFS) [82] was introduced by Torra and Narukawa in the year 2009 to encourage the decision maker (experts) in choosing the membership degree of an element from several possible values between 0 and 1 without any hesitation. In the year 2013, Huchang Laio and Zeshui Xu developed a multi-criteria decision making theory by adapting hesitant fuzzy information in the VIKOR method [43]. The decision matrix (DM) developed by them based on the hesitant fuzzy information is illustrated as follows;

$$DM = \begin{matrix} & C_1 & C_2 & \dots & C_n \\ \begin{matrix} A_1 \\ A_2 \\ \vdots \\ A_m \end{matrix} & \left( \begin{array}{c} h_{11} \quad h_{12} \quad \dots \quad h_{1n} \\ h_{21} \quad h_{22} \quad \dots \quad h_{2n} \\ \vdots \quad \vdots \quad \ddots \quad \vdots \\ h_{m1} \quad h_{m2} \quad \dots \quad h_{mn} \end{array} \right) \end{matrix}$$

Where  $h_{11}$  represents the hesitant fuzzy element (Definition 2.11) defined on the performance rating of alternative  $A_1$  over the criteria  $C_1$ .

**Fuzzy ELECTRE with VIKOR:** In 2013, Zandi and Roghanian extended the Fuzzy ELECTRE outranking method with VIKOR to rank a set of alternatives versus a set of criteria to show the expert preferences [93].

**Induced Aggregation Operator with VIKOR:** In the year 2013, Hu-Chen Liu et, al., developed a method of using induced ordered aggregation operator with VIKOR method [45] for analyzing the complex attitudinal character of the decision maker and provide much more complete information for decision making.

**Fuzzy VIKOR with Failure Mode and Effect Analysis (FMEA):** In the year 2014, Hossein Safarian and others used Failure Mode and Effect Analysis (FMEA) [73] for evaluating enterprise architecture risks with the extension of fuzzy VIKOR to prioritize the risk factors.

**Sentiment Analysis with VIKOR:** Daekook Kang and Yongtae Park [34] presented a new framework for measurement of customer satisfaction in mobile service by combining VIKOR approach with the "Sentiment analysis".

## 5. Conclusion:

This paper presents several applications and concepts, which illustrate the use of VIKOR MCDM technique and some of the recently developed theoretical extensions. This review work covers the major conceptual developments that took place in the application of VIKOR method from the year 1973 to 2015. Also the background history of MCDM methods dated back from 5<sup>th</sup> century to 19<sup>th</sup> century is briefly given. Further the theoretical extension and modification of VIKOR method based on the other decision making methods have been clearly explained.

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